



**Medi-Cal
Doula Benefit
Enrollment**

**Resource
GUIDE**



A resource guide to support community doulas in the process of becoming approved Medi-Cal providers, able to give full spectrum doula care to beneficiaries under Medi-Cal's various Managed Care Plans.



bit.ly/CommunityDoulaChampions



We welcome you to learn more about your choices in becoming a Medi-Cal approved doula provider and become a part of this historical Medi-Cal benefit.



**COMMUNITY
DOULA
CHAMPIONS**

It is vital that California increases access to community doulas for families that otherwise could not afford one.

Use these resources to learn more.



bit.ly/CommunityDoulaChampions



Medi-Cal Doula Benefit Resource List



General Information: Requirements for All Doulas

DHCS Medi-Cal Doula Info Page,
bit.ly/MediCalDoulaApplicationInfo

Medi-Cal Enrollment Requirements and Procedures for Doulas, <https://bit.ly/Medi-CalProceduresAndEnrollment>

Medi-Cal Provider Manual, https://mcweb.apps.prd.cammis.medi-cal.ca.gov/assets/0075B242-F893-41DB-A418-4129A274E46C/doula.pdf?access_token=6UyVkrRfByXTZEWh8j8QaYyIPyP5ULO

NPI - NPPES Website, bit.ly/NPIApply

NPI Initial Application Powerpoint PDF,
nppes.cms.hhs.gov/assets/How_to_apply_for_an_NPI_online.pdf

HIPAA Trainings (Free), <https://www.nephtc.org/enrol/index.php?id=178>

HIPAA Trainings (\$99),
<https://about.citiprogram.org/course/hipaa-basics-for-healthcare-professionals/>

First Aid / CPR: to be certified, you will need either an in-person training or a hybrid online/in-person training

Red Cross, www.redcross.org/take-a-class/cpr?latitude=34.0522342&longitude=-118.2436849&searchtype=class&zip=los%20angeles%2C%20ca

The American Heart Association, cpr.heart.org/

Medi-Cal Doula Recommendation Letter: for provider to sign for beneficiary and to be kept on record,
bit.ly/RecommendADoula



bit.ly/CommunityDoulaChampions



Medi-Cal Doula Benefit Resource List



PAVE Resources for Doula Providers: PowerPoints and Presentations DHCS

Doulas - Training as Medi-Cal Providers

<https://mcweb.apps.prd.cammis.medi-cal.ca.gov/references/doulas>

Ordering, Referring, Prescribing (ORP) Enrollment for Doula Provider, www.dhcs.ca.gov/provgovpart/Documents/ORP-Enrollment-PAVE-Portal-Doula.pdf

Rendering Provider Information for Doulas,

www.dhcs.ca.gov/provgovpart/Documents/Doula-Rendering-Application.pdf

PAVE For Doula Group Providers,

www.dhcs.ca.gov/provgovpart/Documents/Doula-Group-Application.pdf

Individual Billing Provider Information for Doulas,

www.dhcs.ca.gov/provgovpart/Documents/Doula-Individual-Billing-Provider-Application.pdf

Demo 2 Video: Basic Functions in PAVE for Doula Providers,

www.youtube.com/watch?v=bGCwNETTj-U

How to Start a New PAVE Application if You Are New to Medi-Cal Fee-for-Service,

www.dhcs.ca.gov/provgovpart/Documents/PAVE_Project_for_Provider_Enrollment_Division/New_Providers_2-of-8.pdf

PAVE 101 Webinar Training Slides,

www.dhcs.ca.gov/provgovpart/Pages/PAVE-101-Training-Slides.aspx

PAVE Portal Registration Page, bit.ly/Register4PAVE

PAVE Resources for Doula Providers: Technical Support

Technical Assistance with the PAVE System

PAVE Help Desk: 1(866)252-1949

For Medi-Cal Enrollment Questions 1(916)323-1945

<https://www.dhcs.ca.gov/provgovpart/Pages/PED.aspx><https://www.dhcs.ca.gov/provgovpart/Pages/PED.aspx>

To go directly to the Inquiry Form:

<https://apps.dhcs.ca.gov/AutoForm2/Page/SecureCode.aspx>

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Medi-Cal Doula Benefit Resource List



MCP Contacts

MCP	E-Mail	MCP	E-Mail
Aetna Better Health of California	aquilal@aetna.com	Health Net Community Solutions, Inc.	monina.r.alvarenga@healthnet.com
Alameda Alliance for Health	providerservices@alamedaalliance.org	Health Plan of San Joaquin	hbayerian@hpsj.com
Anthem Blue Cross Partnership Plan	xiomara.lopez@anthem.com	Health Plan of San Mateo	PSInquiries@hpsm.org
Blue Shield of CA Promise Health Plan	nicole.aevans@blueshieldca.com	Inland Empire Health Plan	doula@iehp.org
California Health and Wellness	wendy.ferguson@cahealthwellness.com	Kern Health Systems	brianna.gudmundson@khs-net.com
CalOptima	mwood@caloptima.org	KP Cal LLC (NorCal)	Heather.m.ward@kp.org
CalViva Health	monina.r.alvarenga@healthnet.com	KP Cal LLC (SoCal)	Melinda.A.Yanonis@kp.org
CenCal Health	cslaughter@cencalhealth.org	L.A. Care Health Plan	kromero@lacare.org
Central California Alliance for Health	jdybdahl@ccah-alliance.org	Molina Healthcare of California	katy.olmos-ly@molinahealthcare.com
Community Health Group Partnership Plan	amaty@chgsd.com	Partnership Health Plan of California	mkerlin@partnershiphp.org
Contra Costa Health Plan	fabiola.quintero@cchealth.org	San Francisco Health Plan	provider.relations@sfrhp.org
Gold Coast Health Plan	providerrelations@goldchp.org	Santa Clara Family Health Plan	dhuynh@sclhp.com

Source: DHCS Doula Benefit Stakeholder meeting, 1/26/23

Managed Care Plan Contact List:

<https://bit.ly/GetDownWithMCP>

Managed Care Plan Directory: <https://bit.ly/MCPDirectory>

DHCS Doula Directory: <https://bit.ly/DHCSDoulaDirectory>

Additional Resources

The Doula Network, thedoulanetwork.com

Preparing for the DHCS Medi-Cal Doula Benefit by Black Doula Consortium, youtu.be/-O5J-BQ1RmA (Watch 12min)

Samsarah Morgan - Doula Mentoring and Medi-Cal Doula Support, oaklandbetterbirthfoundation.com

BWBJ Black Birthworker Forum, www.blackwomenbirthingjustice.com

California Doula Medi-Cal Benefit FAQ for Advocates,

<https://healthlaw.org/wp-content/uploads/2023/04/CA-Doula-Medi-Cal-Benefit-FAQ-for-Advocates-F.pdf>

Medi-Cal Doula Care Coverage: What Advocates Need to Know,

<https://nhelp.app.box.com/s/4s2lu5latqyzbr2d3rvyjqkko86p79q0>

Advocates and Attorneys for Health Care Consumers,

<https://healthconsumer.org/>

Contact List

Cindy Bonaparte, Community Doula Champions Project Coordinator

bit.ly/DoulaChampionsInquiry

Email: connect@frontlinedoulas.com

Frontline Doulas Office: (310) 817 0551

DeAnna Carpenter, Frontline Doulas Program Manager

<https://www.frontlinedoulas.com/contact-1>

bit.ly/CommunityDoulaChampions



Advocates and Presenters



**Ajira Darch,
Roots of Labor Birth
Collective**



**Linda Jones,
Black Women Birthing
Justice**



**Stevie Merino,
Birthworkers of Color
Sol and Roots Doula**



**Samsarah Morgan,
Oakland Better
Birth Foundation**



**Dr. Sayida Peprah-
Wilson, Diversity
Uplifts Inc.**



**Rhefri Riley,
Frontline Doulas**



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Medi-Cal Doula Benefit Resource List



Presenters and Orgs IG and Websites

Ajira Darch, Roots of Labor

Instagram: [@rootsoflabor](https://www.instagram.com/rootsoflabor)

Website: www.rootsoflaborbc.com/

Linda Jones, Black Women Birthing Justice

Instagram: [@blackwomenbirthingjustice](https://www.instagram.com/blackwomenbirthingjustice)

Website: www.blackwomenbirthingjustice.com/

Stevie Merino, Birth Workers of Color & Sol and Roots Doula

Instagram: [@birthworkersofcolor](https://www.instagram.com/birthworkersofcolor), [@solandrootsdoula](https://www.instagram.com/solandrootsdoula)

Website: www.solandrootsdoula.com/about-2

Samsarah Morgan, Oakland Better Birth Foundation

Instagram: [@betterbirth2020](https://www.instagram.com/betterbirth2020)

Website: oaklandbetterbirthfoundation.com/

Dr. Sayida Peprah-Wilson, Diversity Uplifts

Instagram: [@diversityuplifts](https://www.instagram.com/diversityuplifts) [@drsayidauplifts](https://www.instagram.com/drsayidauplifts)

Website: www.diversityuplifts.org/

Rhefri Riley, Frontline Doulas,

Community Doula Champions Project Director

Instagram: [@frontlinedoulas](https://www.instagram.com/frontlinedoulas), [@soulmommagoddess](https://www.instagram.com/soulmommagoddess)

Websites: www.frontlinedoulas.com/

www.frontlinedoulas.com/doulachampions

Alyssa Salazar, The Doula Network

Instagram [@thedoulanetwork](https://www.instagram.com/thedoulanetwork)

Website: thedoulanetwork.com/

Community Doula Champions Awardees Inaugural Cohort

Tahira Ali [@blacknovadoula](https://www.instagram.com/blacknovadoula)

Michelle Frias [@nantliamadabirth](https://www.instagram.com/nantliamadabirth)

Andrea Howard [@lion.mama.doula](https://www.instagram.com/lion.mama.doula)

Ansar Muhammad [@_ansar.doula](https://www.instagram.com/_ansar.doula)



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Community Partners



Birthworkers of Color



KINDRED SPACE
Los Angeles



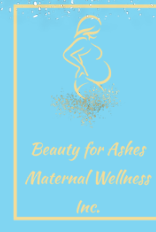
Diversity Uplifts, Inc.

Black Infants & Families

A Los Angeles County AAIMM Prevention Initiative.



South Los Angeles/South Bay
African American Infant & Maternal Mortality
Community Action Team



EDUCATE - EMPOWER - ELEVATE



Funders



***This is a public education project. We are an independent perinatal support program and do not work for DHCS, Medi-Cal or the State of California.**

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Social Media: Jodi Scofield

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